

IRS Contact List for Practitioners

NOTE: Local Time – Alaska (AK) and Hawaii (HI) follow Pacific Time (PT)

Title	Telephone Number	Hours of Operation
Practitioner Priority Service	866-860-4259	M-F, 8 a.m. – 8 p.m., local time
IRS Tax Help Line for Individuals	800-829-1040	M-F, 7 a.m. – 10 p.m., local time
Business and Specialty Tax Line	800-829-4933	M-F, 7 a.m. – 10 p.m., local time
e-Help Desk (IRS Electronic Products)	866-255-0654	M-F, 6:30 a.m. – 6 p.m. CT (non-peak) M-F, 6:30 a.m. – 10 p.m. CT (peak: 1/15/2010 – 4/17/2010) Saturdays 7:30 a.m. – 4 p.m. CT (peak)
Refund Hotline	800-829-1954	Automated Service available 24/7
Forms and Publications	800-829-3676	M-F, 7 a.m. – 10 p.m., local time
National Taxpayer Advocate's Help Line	877-777-4778	M-F, 7 a.m. – 10 p.m., local time
Local Taxpayer Advocate – Location	XXX-XX-XXXX	M-F, 8 a.m. – 4:30 p.m., local time
Centralized Lien Payoff	800-913-6050	M-F, 8 a.m. – 5 p.m., local time
Centralized Bankruptcy	800-913-9358	M-F, 7 a.m. – 10 p.m. ET
Telephone Device for the Deaf (TDD)	800-829-4059	M-F, 7 a.m. – 10 p.m., local time
Electronic Federal Tax Payment System (EFTPS) – for Businesses	800-555-4477	Automated Service and Live Assistance available 24/7
Electronic Federal Tax Payment System (EFTPS) – for Individuals	800-316-6541	Automated Service and Live Assistance available 24/7
Government Entities (TEGE) Help Line	877-829-5500	M-F, 7 a.m. – 5:30 p.m. CT
Forms 706 and 709 Help Line	866-699-4083	M-F, 7 a.m. – 7 p.m., local time
Automated Collection System (ACS) (Business)	800-829-3903	M-F, 8 a.m. – 8 p.m., local time

Automated Collection System (ACS) (Individual)	800-829-7650	M-F, 8 a.m. – 8 p.m., local time
Tax Fraud Referral Hotline	800-829-0433	Automated Service available 24/7
Employer Identification Number (EIN)	800-829-4933	M-F, 7 a.m. – 10 p.m., local time
Excise Tax and Form 2290 Help Line	866-699-4096	M-F, 8 a.m. – 6 p.m. ET
Identity Protection Specialized Unit (previously unresolved contacts with IRS)	800-908-4490	M-F, 8 a.m. – 8 p.m., local time
Information Return Reporting	866-455-7438	M-F, 8:30 a.m. – 4:30 p.m. ET
ITIN Program Office (Form W-7 and Acceptance Agent Program – Form 13551)	404-338-8963	Message Line: 24/7 hour operation
IRS Federally Declared Disaster or Combat Zone Inquiries Hotline	866-562-5227	M-F, 7 a.m. – 10 p.m., local time

Getting Ready for the 2010 Tax Filing Season

Communications

[IRS Key Messages for Tax Professionals](#): Use these messages in your publications and educational products for tax practitioners. Updated quarterly.

[Tax Hints](#): Find information on changes in tax law, IRS regulations and tax policy administration, information on IRS structure, points of contact, phone numbers, and mailing addresses.

[IRS e-News for Tax Professionals](#): Subscribe to the IRS e-newsletter for tax pros, a weekly e-mail with news briefs and links to important information on IRS.gov/. Issued weekly.

Contacting Us	Tools for You
<p>Your local Stakeholder Liaison office establishes relationships with organizations representing small business and self-employed taxpayers. They provide information about the policies, practices and procedures the IRS uses to ensure compliance with the tax laws. To establish a relationship with us, use this list to find a contact in your state.</p>	<p>Want to find the pages you need on IRS.gov more easily? Basic Tools for Tax Professionals is the place to look. This comprehensive list has what you need to help prepare your clients' tax returns and information on representation. Electronic IRS Online Tools will help you and your clients conduct business quickly and safely – electronically.</p>

Help Us Resolve Problems

With your help, we have identified hundreds of large and small issues that were getting in the way of efficient tax administration. Continue to contact us when you or your clients notice something isn't working. The [Issue Management Resolution System](#) gets to the bottom of the problem. Check out some of the issues practitioners have raised, what we've done to resolve them and what we are currently working on.

Want quick access to more information? Click on the links below.

Appeals	Forms and Publications	Reporting Fraud	Taxpayer Advocate
ARRA Information Center	Help	Small Business/Self Employed Tax Center	Tax Professionals
Disasters	IRS.gov in Spanish	Standards of Practice	Tax Talk Today
E-file	News and Events		The Tax Gap

Electronic Payments	Phishing and e-mail Scams	Subscription Services	Where To File
Enrolled Agents	Quick Alerts	Tax Return Preparer Review	1040 Central
E-services			1040 MeF Program